



Date Protection Policy

Rewire Physical Rehabilitation collects and stores personal data only when necessary to deliver safe, effective, and personalised rehabilitation services. We take the protection of personal information seriously and ensure all data is handled lawfully, fairly, and transparently in line with the UK GDPR and Data Protection Act 2018.

We ensure that:

- Personal information (e.g. contact details, health data, notes, payment records) is kept confidential, securely stored, and only accessible to authorised personnel.
- Data is used only for legitimate purposes, including programme design, progress tracking, communication, and administration.
- Data is shared only with relevant professionals (e.g. physiotherapists, occupational therapists, case managers, solicitors) and only with the client's consent, unless required by law or safeguarding concerns.
- Digital data is stored on encrypted systems, and any physical records are kept securely in locked, access-controlled storage.
- Clients have the right to access, correct, restrict, or request deletion of their personal data at any time.
- Data is retained only for as long as necessary to meet legal, contractual, or professional requirements, after which it is securely deleted or destroyed.
- We do not sell, share, or use personal data for marketing purposes.

Rewire reviews this policy annually to ensure compliance with current legislation and best practice standards.

For data requests or concerns, please contact:

inquiries@rewirepr.co.uk